



OUR COMMUNITY. OUR MOUNTAINS. OUR FUTURE.

EpicPromise Foundation | Vail Resorts Employee Frequently Asked Questions

Q. What are Lend a Hand (Emergency Relief) grants?

Emergency relief grants are awarded to assist with unpredictable life setbacks, such as a medical issue, home disaster or other triggers. There are two types of grants: [Standard](#) and [Expedited](#)

[Standard applications](#) are for situations that do not need expedited support (ie help with upcoming medical bills). Standard application deadlines are the 15th of each month, with awards announced by the 15th of the following month.

[Expedited applications](#) are for situations that require immediate support (ie domestic violence or home fire) within the next 48- to 72-hours.

There is also a [Co-Worker Referral form](#) where you can alert EpicPromise Foundation staff to a co-worker in need. We will follow up with that staff person anonymously and let them know of the different options for which they can apply.

Q. Who is eligible?

All Australian, Canadian and US employees as well as those with SIS status are eligible as are their dependents. At this time, eligibility does not extend to the parents or extended family members.

Additional eligibility requirements include the ability to demonstrate need due to an unplanned and recent medical issue OR emergency, unplanned financial hardship. Applicants must also be employees of Vail Resorts or inactive with SIS eligibility at both the time of unplanned emergency and submitted application.

Q. What types of emergencies qualify for relief?

The Foundation focuses on injury, mental or physical illness, bereavement, natural disaster and domestic violence incidents.

Q. What types of applications do not qualify?

Ineligible events include but are not restricted to:

- Car repair
- Any item covered by insurance (either applicants or family members)
- Credit card debt, payday loans, legal fees and expenses associated with divorce settlements, child custody or any current and ongoing litigation.
- Housing assistance related to availability or expense
- Elective medical procedures
- Any event or incident that occurred prior to my employment with Vail Resorts or that occurred more than 6 months ago.

Q. What information do I need to provide?

You should be prepared to accurately detail your need and prove that your application meets the above guidelines and proves to be an unplanned emergency. You must also match your documentation to your requested amount. Please be prepared to submit the following:

- Employee ID Number

- Job Title
- Work Location
- Department or Store
- Supervisor
- Hire Date
- Personal Address
- Email Address
- Any and all legal dependents
- Homeowners/Rental Insurance and deductible
- Auto Insurance and deductible
- Medical Insurance and deductible
- List your current, ITEMIZED household expenses including mortgage/rent, car payments, utilities, food and any other monthly financial obligations.
- List your current monthly household income including significant other if applicable
- A detailed narrative of your unplanned emergency. Please explain any extenuating circumstances and any financial implications.
- Documents of need- These are mandatory and are any bills or diagnosis or further evidence of your unplanned event. For example, if you suffered an injury you would upload any medical bills and the dr's diagnosis.
- Requested grant amount- this should match what you can prove with your documents of need.
- The date your emergency event occurred
- If drugs/alcohol were involved
- What other methods you have employed to help solve your situation

Q. How can I apply for a grant?

The applications and forms can be found here:

[Standard Application](#)

[Expedited Application](#)

[Co-Worker Referral](#)

Q. What is the maximum amount awarded?

US\$5000

Q. Who is responsible for approving grant applications?

The Foundation board of directors has appointed an emergency relief committee. The board and these committees will be comprised of non-executive Vail Resorts employees from across the Company. Grant decisions are made by the committee.

Q. If I am awarded a grant how will it be fulfilled?

A grant award check and letter will be sent to your local HR office for you to pick up.

Visit EpicPromise.com for more information.